

METHODS AND SYSTEMS FOR AVIATION PARTS, INFORMATION AND SERVICES

ABSTRACT OF THE DISCLOSURE

A method, system and apparatus that permit a user to order parts, submit warranty claims, and obtain product and repair information for aircraft engines and aviation parts are described. The system includes a plurality of servers connected through a network and one or more client systems coupled to the network. In another embodiment, the method includes the steps of accessing several database modules, receiving information after the user has been authenticated, updating the centralized database with, receiving an inquiry from a customer to obtain the specific information, and finally retrieving the requested information in response to the inquiry.